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	<a href="#">Feb 17, 1997</a> *	<a href="#">Dec 07, 1998</a> *	<a href="#">Jan 25, 1999</a>	<a href="#">Mar 04, 2000</a> *	<a href="#">Jan 24, 2001</a>	<a href="#">Jan 21, 2002</a>		<a href="#">Feb 2</a>
	<a href="#">Apr 14, 1997</a>	<a href="#">Dec 12, 1998</a>	<a href="#">Jan 28, 1999</a>	<a href="#">Jun 16, 2000</a> *	<a href="#">Feb 01, 2001</a>	<a href="#">Mar 28, 2002</a>		<a href="#">Apr 0</a>
			<a href="#">Feb 24, 1999</a>	<a href="#">Aug 30, 2000</a>	<a href="#">Feb 07, 2001</a>	<a href="#">Jun 04, 2002</a>		<a href="#">Jun 0</a>
			<a href="#">Apr 29, 1999</a>	<a href="#">Oct 01, 2000</a> *	<a href="#">Apr 01, 2001</a>			<a href="#">Aug 2</a>
					<a href="#">Apr 20, 2001</a>			<a href="#">Sep 2</a>
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19. ((LSU({CELLULAR TELEPHONES}) OR LPER({CELLULAR PHONES}) OR LSU({CELLULAR PHONES})) AND LSU({MOBILE}))

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17. ((mobile w/2 (workfoce or labor)) and (wireless and cellular)) AND PDN (<4/1/2001)

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16. ((NAKANISHI w/2 MANABU )) AND PDN(<4/1/2001)

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15. ((URATANI w/2 YOSHIO )) AND PDN(<4/1/2001)

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14. ((MASUYA w/2 TAKASHI )) AND PDN(<4/1/2001)

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13. ((GOTO w/2 HIDEO )) AND PDN(<4/1/2001)

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12. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) and (schedul\* or dispatch\* or assign\* or roster\*) and ricoh) AND PDN(<4/1/2001)

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11. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) and (schedul\* or dispatch\* or assign\* or roster\*) and (wireless or cellular) and ricoh) AND PDN(<4/1/2001)

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Database: Multiple databases...

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Publication type: All publication types

10. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) and (schedul\* or dispatch\* or assign\* or roster\*) and (wireless or cellular) ) AND PDN(<4/1/2001)

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Publication type: All publication types









9. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) w/2 (shortage\* or vacanc\* or gap\*) and (wireless or cellular) ) AND PDN(<4/1/2001)

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Publication type: All publication types

8. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) w/2 (shortage\* or vacanc\* or gap\*) and (wireless or cellular or internet) ) AND PDN(<4/1/2001)  
Database: Multiple databases...  
Look for terms in: Citation and abstract  
Publication type: All publication types  
339 results [Add to Search](#)  
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7. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) w/2 (shortage\* or vacanc\* or gap\*) and (wireless or cellular or internet) and event) AND PDN(<4/1/2001)  
Database: Multiple databases...  
Look for terms in: Citation and abstract  
Publication type: All publication types  
7 results [Add to Search](#)  
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6. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) w/2 (shortage or vacanc\*) and (wireless or cellular or internet) and event) AND PDN(<4/1/2001)  
Database: Multiple databases...  
Look for terms in: Citation and abstract  
Publication type: All publication types  
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5. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) w/2 (shortage or vacanc\*) and (wireless or cellular or internet)) AND PDN(<4/1/2001)  
Database: Multiple databases...  
Look for terms in: Citation and abstract  
Publication type: All publication types  
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4. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) w/2 (shortage or vacanc\*) and (schedul\* or shift\* or deploy\* or roster\* ) and (wireless or cellular or internet)) AND PDN(<4/1/2001)  
Database: Multiple databases...  
Look for terms in: Citation and abstract  
Publication type: All publication types  
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3. ((workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) w/2 (shortage or vacanc\*) and (schedul\* or shift\* or deploy\* or roster\* )) AND PDN(<4/1/2001)  
Database: Multiple databases...  
Look for terms in: Citation and abstract  
Publication type: All publication types  
1132 results [Add to Search](#)  
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2. (workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) w/2 (shortage or vacanc\*) w/2 (fill\* or recruit\*) and (schedul\* or shift\* or deploy\* or roster\* )  
Database: Multiple databases...  
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Publication type: All publication types  
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1. (workforce or agent\* or employee\* or technician\* or worker\* or staff\* or personnel or labor) w/2 (shortage or vacanc\*) and (schedul\* or shift\* or deploy\* or roster\*)  
Database: Multiple databases...  
Look for terms in: Citation and abstract  
Publication type: All publication types  
2212 results [Add to Search](#)  
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## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
SCAM L4	103	I1 and I2 and (shortage vacancy opening gap)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 14:46
L3	190	I1 and I2	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 14:45
L2	16735	(workforce agent employee technician worker staff personnel labor) same substitute	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 14:45
L1	5207	(workforce agent employee technician worker staff personnel labor) same cancel\$6	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 14:45
SCAM S29 1	23	(workforce agent employee technician worker staff personnel labor) near2 gap same (schedules\$4 shift deploy\$5 roster\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:58
S29 9	47	(workforce agent employee technician worker staff personnel labor) near2 shortage same (schedules\$4 shift deploy\$5 roster\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:58
S29 0	1	("2003/0028410").URPN.	USPAT	OR	ON	2007/09/19 13:52
S28 9	2	("6,633,900" "6,862,622").pn.	USPAT	OR	ON	2007/09/19 13:52
S28 8	5	("6,556,976" "6,104,788" "6,529,723" "6,327,363" "6,377,938").pn.	USPAT	OR	ON	2007/09/19 13:52
S28 7	0	("2002/0103691").URPN.	USPAT	OR	ON	2007/09/19 13:50
S28 6	54	(fill\$3 advert\$6 recruit\$3) near2 (shortage vacancy) same (workforce agent employee technician worker staff personnel labor)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:47
S28 5	95	(workforce agent employee technician worker staff personnel labor) near2 vacancy	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:47
S28 4	95	(workforce agent employee technician worker staff personnel) near2 vacancy	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:37
S27 7	435	(workforce agent employee technician worker staff personnel) near2 shortage	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:37
SCAM S28 3	1	("2001/0042001").URPN.	USPAT	OR	ON	2007/09/19 13:35

## EAST Search History

S28 2	5	((workforce agent employee technician worker staff personnel labor) near2 shortage).clm.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:32
S28 1	70	((workforce agent employee technician worker staff personnel labor) near2 shortage).ab.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:32
S28 0	1	((workforce agent employee technician worker staff personnel labor) near2 shortage).ti.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:32
S27 8	627	(workforce agent employee technician worker staff personnel labor) near2 shortage	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:32
S26 7	441	(workforce agent employee technician worker staff personnel) near2 (schedul\$3 roster\$3 assign\$4 reserv\$4) same short\$4	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:31
S27 6	0	("2006/0277090").URPN.	USPAT	OR	ON	2007/09/19 13:30
S27 5	0	("2004/0078257").URPN.	USPAT	OR	ON	2007/09/19 13:26
S27 4	3	S267 and S273	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:26
S27 3	150	S271 and S272	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:25
S27 2	16211	(workforce agent employee technician worker staff personnel labor) near2 (schedul\$3 roster\$3 assign\$4 reserv\$4)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:25
S27 1	2225	event adj management	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:25
S27 0	41	S267 and S268 and S269	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:25
S26 9	6078	(workforce agent employee technician worker staff personnel) near2 (schedul\$3 roster\$3 assign\$4 reserv\$4) and (wireless cellular PDA handheld)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:25
S26 8	1461	(workforce agent employee technician worker staff personnel) near2 (schedul\$3 roster\$3 assign\$4 reserv\$4) same (events special peak (one adj time))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:16

## EAST Search History

S26 6	218	(NAKANISHI and MANABU ).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:15
S26 5	28	(URATANI and YOSHIO ).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:15
S26 4	18	(MASUYA and TAKASHI ).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:15
S26 3	1483	(GOTO and HIDEO ).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:14
S26 2	153308	RICOH.as.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/09/19 13:14

Logon

\*\*\* It is now 9/19/2007 2:52:26 PM \*\*\*

## Dialog Search Results

09/819856

? b 411

> Set Files all

> Select (personnel or worker or workforce or staff or labor or employee?) (n2)  
(schedul?? or shift?? or roster??) and (shortag?? or vacanc??) and (wireless or mobile or  
internet or cellular) not py>2001

96 databases have items, of 565 searched.

Hits	File	Name
1	7	<u>Social SciSearch(R) 1972-2007/Sep W2</u>
12	9	<u>Business &amp; Industry(R) Jul/1994-2007/Sep 11</u>
34	13	<u>BAMP 2007/Sep W2</u>
91	15	<u>ABI/Inform(R) 1971-2007/Sep 17</u>
80	16	<u>Gale Group PROMT(R) 1990-2007/Sep 17</u>
69	20	<u>Dialog Global Reporter 1997-2007/Sep 19</u>
30	47	<u>Gale Group Magazine DB(TM) 1959-2007/Sep 05</u>
19	75	<u>TGG Management Contents(R) 86-2007/Sep W1</u>
46	88	<u>Gale Group Business A.R.T.S. 1976-2007/Sep 11</u>
1	122	<u>Harvard Business Review 1971-2007/Sep</u>
1	147	<u>The Kansas City Star 1995-2003/Sep 26</u>
152	148	<u>Gale Group Trade &amp; Industry DB 1976-2007/Sep 12</u>
5	149	<u>TGG Health&amp;Wellness DB(SM) 1976-2007/Sep W2</u>
71	180	<u>/a&gt;</u>
2	258	<u>AP News Jul 2000-2007/Sep 14</u>
6	262	<u>CBCA Fulltext 1982-2007/Sep 10</u>
1	267	<u>Finance &amp; Banking Newsletters 2007/Sep 17</u>
7	275	<u>Gale Group Computer DB(TM) 1983-2007/Sep 13</u>
1	292	<u>GEOBASE(TM) 1980-2007/Sep W2</u>
1	348	<u>EUROPEAN PATENTS 1978-2007/ 200737</u>
15	349	<u>PCT FULLTEXT 1979-2007/UB=20070913UT=20070906</u>
1	387	<u>The Denver Post 1994-2007/Sep 18</u>
1	392	<u>Boston Herald 1995-2006/Jun 14</u>
1	440	<u>Current Contents Search(R) 1990-2007/Sep 19</u>
5	471	<u>New York Times Fulltext 1980-2007/Sep 17</u>
2	476	<u>Financial Times Fulltext 1982-2007/Sep 19</u>
1	477	<u>Irish Times 1999-2007/Sep 19</u>
1	482	<u>Newsweek 2000-2007/Sep 18</u>



59	484	<u>Periodical Abs Plustext 1986-2007/Sep W2</u>
11	485	<u>Accounting &amp; Tax DB 1971-2007/Sep W2</u>
1	488	<u>Duluth News-Tribune 1995-2007/Sep 07</u>
1	489	<u>The News-Sentinel 1991-2007/Sep 18</u>
2	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
1	494	<u>St LouisPost-Dispatch 1988-2007/Sep 16</u>
1	536	<u>(GARY) POST-TRIBUNE 1992-1999/Dec 30</u>
5	545	<u>Investext(r)Archive 1982-2007/MAR 31</u>
9	570	<u>Gale Group MARS(R) 1984-2007/Sep 11</u>
2	606	<u>Africa News 1999-2007/Sep 19</u>
8	608	<u>KR/T Bus.News. 1992-2007/Sep 19</u>
25	609	<u>Bridge World Markets 2000-2001/Oct 01</u>
9	610	<u>Business Wire 1999-2007/Sep 19</u>
31	613	<u>PR Newswire 1999-2007/Sep 19</u>
1	620	<u>EIU</u>
45	621	<u>Gale Group New Prod.Annou.(R) 1985-2007/Sep 12</u>
3	623	<u>Business Week 1985-2007/Sep 19</u>
7	624	<u>McGraw-Hill Publications 1985-2007/Sep 17</u>
2	625	<u>American Banker Publications 1981-2007/Sep 14</u>
1	627	<u>EIU</u>
1	629	<u>EIU</u>
2	631	<u>Boston Globe 1980-2007/Sep 17</u>
1	633	<u>Phil.Inquirer 1983-2007/Sep 19</u>
29	635	<u>Business Dateline(R) 1985-2007/Sep 19</u>
10	636	<u>Gale Group Newsletter DB(TM) 1987-2007/Sep 17</u>
2	638	<u>Newsday/New York Newsday 1987-2007/Sep 19</u>
2	640	<u>San Francisco Chronicle 1988-2007/Sep 14</u>
1	641	<u>Rocky Mountain News Jun 1989-2007/Sep 19</u>
1	643	<u>Grand Forks Herald 1995-2007/Sep 17</u>
2	644	<u>(Boulder) Daily Camera 1995- 2007/Sep 16</u>
3	645	<u>Contra Costa Papers 1995- 2007/Sep 12</u>
6	647	<u>CMP Computer Fulltext 1988-2007/Sep W4</u>
4	648	<u>TV and Radio Transcripts 1997-2007/Sep W3</u>
42	649	<u>Gale Group Newswire ASAP(TM) 2007/Sep 13</u>
11	654	<u>US PAT.FULL. 1976-2007/SEP 18</u>
20	660	<u>Federal News Service 1991-2002/Jul 02</u>
3	674	<u>Computer News Fulltext 1989-2006/Sep W1</u>
1	696	<u>DIALOG Telecom. Newsletters 1995-2007/Sep 19</u>
1	701	<u>St Paul Pioneer Pr Apr 1988-2006/Sep 24</u>
1	702	<u>Miami Herald 1983-2007/Sep 14</u>
2	703	<u>USA Today 1989-2007/Sep 18</u>
2	704	<u>(Portland)The Oregonian 1989-2007/Sep 16</u>
3	709	<u>Richmond Times-Disp. 1989-2007/Sep 15</u>
2	710	<u>Times/Sun.Times(London) Jun 1988-2007/Sep 19</u>
2	711	<u>Independent(London) Sep 1988-2006/Dec 12</u>
1	714	<u>(Baltimore) The Sun 1990-2007/Sep 14</u>
2	722	<u>Cincinnati/Kentucky Post 1990-2007/Sep 15</u>



14	727	<u>Canadian Newspapers 1990-2007/Aug 29</u>
4	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
1	733	<u>The Buffalo News 1990- 2007/Sep 18</u>
2	735	<u>St. Petersburg Times 1989- 2007/Sep 16</u>
2	740	<u>(Memphis)Comm.Appeal 1990-2007/Sep 18</u>
2	741	<u>(Norfolk)Led./Pil. 1990-2007/Sep 16</u>
1	743	<u>(New Jersey)The Record 1989-2007/Sep 16</u>
1	744	<u>(Biloxi) Sun Herald 1995-2007/Sep 12</u>
1	750	<u>Emerging Mkts &amp; Middle East News 1995-2005/Dec 13</u>
1	755	<u>New Zealand Newspapers 1995-2007/Sep 19</u>
1	757	<u>Mirror Publications/Independent</u>
1	768	<u>EIU Market Research 2007/Sep 03</u>
1	775	<u>EdgarPlus(TM)-Reg. Statements 2006/Oct 03</u>
14	781	<u>ProQuest Newsstand 1998-2007/Sep 19</u>
7	810	<u>Business Wire 1986-1999/Feb 28</u>
24	813	<u>PR Newswire 1987-1999/Apr 30</u>
1	818	<u>Xinhua News 1996-1999/May 26</u>
1	861	<u>UPI News 1996-1999/May 27</u>
2	929	<u>Albuquerque Newspapers 1995-2005/Jul 31</u>
3	985	<u>World News Connection(R) 1995-2007/Sep 19</u>
109	996	<u>NewsRoom 2000-2001</u>

#### Reordered Hits

Hits	File	<u>Name</u>
152	148	<u>Gale Group Trade &amp; Industry DB 1976-2007/Sep 12</u>
109	996	<u>NewsRoom 2000-2001</u>
91	15	<u>ABI/Inform(R) 1971-2007/Sep 17</u>
80	16	<u>Gale Group PROMT(R) 1990-2007/Sep 17</u>
71	180	<u>/a&gt;</u>
69	20	<u>Dialog Global Reporter 1997-2007/Sep 19</u>
59	484	<u>Periodical Abs Plustext 1986-2007/Sep W2</u>
46	88	<u>Gale Group Business A.R.T.S. 1976-2007/Sep 11</u>
45	621	<u>Gale Group New Prod.Annou.(R) 1985-2007/Sep 12</u>
42	649	<u>Gale Group Newswire ASAP(TM) 2007/Sep 13</u>
34	13	<u>BAMP 2007/Sep W2</u>
31	613	<u>PR Newswire 1999-2007/Sep 19</u>
30	47	<u>Gale Group Magazine DB(TM) 1959-2007/Sep 05</u>
29	635	<u>Business Dateline(R) 1985-2007/Sep 19</u>
25	609	<u>Bridge World Markets 2000-2001/Oct 01</u>
24	813	<u>PR Newswire 1987-1999/Apr 30</u>
20	660	<u>Federal News Service 1991-2002/Jul 02</u>
19	75	<u>TGG Management Contents(R) 86-2007/Sep W1</u>
15	349	<u>PCT FULLTEXT 1979-2007/UB=20070913UT=20070906</u>

14	727	<u>Canadian Newspapers 1990-2007/Aug 29</u>
14	781	<u>ProQuest Newsstand 1998-2007/Sep 19</u>
12	9	<u>Business &amp; Industry(R) Jul/1994-2007/Sep 11</u>
11	485	<u>Accounting &amp; Tax DB 1971-2007/Sep W2</u>
11	654	<u>US PAT.FULL. 1976-2007/SEP 18</u>
10	636	<u>Gale Group Newsletter DB(TM) 1987-2007/Sep 17</u>
9	570	<u>Gale Group MARS(R) 1984-2007/Sep 11</u>
9	610	<u>Business Wire 1999-2007/Sep 19</u>
8	608	<u>KR/T Bus.News. 1992-2007/Sep 19</u>
7	275	<u>Gale Group Computer DB(TM) 1983-2007/Sep 13</u>
7	624	<u>McGraw-Hill Publications 1985-2007/Sep 17</u>
7	810	<u>Business Wire 1986-1999/Feb 28</u>
6	262	<u>CBCA Fulltext 1982-2007/Sep 10</u>
6	647	<u>CMP Computer Fulltext 1988-2007/Sep W4</u>
5	149	<u>TGG Health&amp;Wellness DB(SM) 1976-2007/Sep W2</u>
5	471	<u>New York Times Fulltext 1980-2007/Sep 17</u>
5	545	<u>Investext(r)Archive 1982-2007/MAR 31</u>
4	648	<u>TV and Radio Transcripts 1997-2007/Sep W3</u>
4	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
3	623	<u>Business Week 1985-2007/Sep 19</u>
3	645	<u>Contra Costa Papers 1995- 2007/Sep 12</u>
3	674	<u>Computer News Fulltext 1989-2006/Sep W1</u>
3	709	<u>Richmond Times-Disp. 1989-2007/Sep 15</u>
3	985	<u>World News Connection(R) 1995-2007/Sep 19</u>
2	258	<u>AP News Jul 2000-2007/Sep 14</u>
2	476	<u>Financial Times Fulltext 1982-2007/Sep 19</u>
2	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
2	606	<u>Africa News 1999-2007/Sep 19</u>
2	625	<u>American Banker Publications 1981-2007/Sep 14</u>
2	631	<u>Boston Globe 1980-2007/Sep 17</u>
2	638	<u>Newsday/New York Newsday 1987-2007/Sep 19</u>
2	640	<u>San Francisco Chronicle 1988-2007/Sep 14</u>
2	644	<u>(Boulder) Daily Camera 1995- 2007/Sep 16</u>
2	703	<u>USA Today 1989-2007/Sep 18</u>
2	704	<u>(Portland)The Oregonian 1989-2007/Sep 16</u>
2	710	<u>Times/Sun.Times(London) Jun 1988-2007/Sep 19</u>
2	711	<u>Independent(London) Sep 1988-2006/Dec 12</u>
2	722	<u>Cincinnati/Kentucky Post 1990-2007/Sep 15</u>
2	735	<u>St. Petersburg Times 1989- 2007/Sep 16</u>
2	740	<u>(Memphis)Comm.Appeal 1990-2007/Sep 18</u>
2	741	<u>(Norfolk)Led./Pil. 1990-2007/Sep 16</u>
2	929	<u>Albuquerque Newspapers 1995-2005/Jul 31</u>
1	7	<u>Social SciSearch(R) 1972-2007/Sep W2</u>
1	122	<u>Harvard Business Review 1971-2007/Sep</u>
1	147	<u>The Kansas City Star 1995-2003/Sep 26</u>
1	267	<u>Finance &amp; Banking Newsletters 2007/Sep 17</u>
1	292	<u>GEOBASE(TM) 1980-2007/Sep W2</u>

1	348	<u>EUROPEAN PATENTS 1978-2007/ 200737</u>
1	387	<u>The Denver Post 1994-2007/Sep 18</u>
1	392	<u>Boston Herald 1995-2006/Jun 14</u>
1	440	<u>Current Contents Search(R) 1990-2007/Sep 19</u>
1	477	<u>Irish Times 1999-2007/Sep 19</u>
1	482	<u>Newsweek 2000-2007/Sep 18</u>
1	488	<u>Duluth News-Tribune 1995-2007/Sep 07</u>
1	489	<u>The News-Sentinel 1991-2007/Sep 18</u>
1	494	<u>St LouisPost-Dispatch 1988-2007/Sep 16</u>
1	536	<u>(GARY) POST-TRIBUNE 1992-1999/Dec 30</u>
1	620	<u>EIU</u>
1	627	<u>EIU</u>
1	629	<u>EIU</u>
1	633	<u>Phil.Inquirer 1983-2007/Sep 19</u>
1	641	<u>Rocky Mountain News Jun 1989-2007/Sep 19</u>
1	643	<u>Grand Forks Herald 1995-2007/Sep 17</u>
1	696	<u>DIALOG Telecom. Newsletters 1995-2007/Sep 19</u>
1	701	<u>St Paul Pioneer Pr Apr 1988-2006/Sep 24</u>
1	702	<u>Miami Herald 1983-2007/Sep 14</u>
1	714	<u>(Baltimore) The Sun 1990-2007/Sep 14</u>
1	733	<u>The Buffalo News 1990- 2007/Sep 18</u>
1	743	<u>(New Jersey)The Record 1989-2007/Sep 16</u>
1	744	<u>(Biloxi) Sun Herald 1995-2007/Sep 12</u>
1	750	<u>Emerging Mkts &amp; Middle East News 1995-2005/Dec 13</u>
1	755	<u>New Zealand Newspapers 1995-2007/Sep 19</u>
1	757	<u>Mirror Publications/Independent</u>
1	768	<u>EIU Market Research 2007/Sep 03</u>
1	775	<u>EdgarPlus(TM)-Reg. Statements 2006/Oct 03</u>
1	818	<u>Xinhua News 1996-1999/May 26</u>
1	861	<u>UPI News 1996-1999/May 27</u>

Begin 148, 996, 15, 484, 613, 635, 349, 781, 654, 610, 810, 471, 623

[File 148] **Gale Group Trade & Industry DB** 1976-2007/Sep 12

(c)2007 The Gale Group. All rights reserved.

*\*File 148: The CURRENT feature is not working in File 148. See HELP NEWS148.*

[File 996] **NewsRoom 2000-2001**

(c) 2006 Dialog. All rights reserved.

[File 15] **ABI/Inform(R)** 1971-2007/Sep 17

(c) 2007 ProQuest Info&Learning. All rights reserved.

[File 484] **Periodical Abs Plustext** 1986-2007/Sep W2

(c) 2007 ProQuest. All rights reserved.

[File 613] **PR Newswire** 1999-2007/Sep 19

(c) 2007 PR Newswire Association Inc. All rights reserved.

*\*File 613: File 613 now contains data from 5/99 forward. Archive data (1987-4/99) is available in File 813.*

[File 635] **Business Dateline(R)** 1985-2007/Sep 19

(c) 2007 ProQuest Info&Learning. All rights reserved.

[File 349] **PCT FULLTEXT** 1979-2007/UB=20070913UT=20070906

(c) 2007 WIPO/Thomson. All rights reserved.

*\*File 349: For important information about IPCR/8 and forthcoming changes to the IC= index, see HELP NEWSIPCR.*

[File 781] **ProQuest Newsstand** 1998-2007/Sep 19

(c) 2007 ProQuest Info&Learning. All rights reserved.

[File 654] **US PAT.FULL.** 1976-2007/SEP 18

(c) Format only 2007 Dialog. All rights reserved.

*\*File 654: IPCR/8 classification codes now searchable in 2006 records. For information about IC= index changes, see HELP NEWSIPCR.*

[File 610] **Business Wire** 1999-2007/Sep 19

(c) 2007 Business Wire. All rights reserved.

*\*File 610: File 610 now contains data from 3/99 forward. Archive data (1986-2/99) is available in File 810.*

[File 810] **Business Wire** 1986-1999/Feb 28

(c) 1999 Business Wire . All rights reserved.

[File 471] **New York Times Fulltext** 1980-2007/Sep 17

(c) 2007 The New York Times. All rights reserved.

[File 623] **Business Week** 1985-2007/Sep 19

(c) 2007 The McGraw-Hill Companies Inc. All rights reserved.

SELECT (personnel or worker or workforce or staff or labor or employee?) (n2) (schedul?? or shift?? or roster??) and (shortag?? or vacanc??) and (wireless or mobile or internet or cellular) not py>2001

Processing

Processing

Processing

Processing

Processing

Processing

2654092 PERSONNEL

857390 WORKER

567815 WORKFORCE

4578066 STAFF

2073874 LABOR

5821057 EMPLOYEE?

4459972 SCHEDUL??

2572114 SHIFT??

365565 ROSTER??

48899 (((((PERSONNEL OR WORKER) OR WORKFORCE) OR STAFF) OR LABOR) OR  
EMPLOYEE?) (2N) ((SCHEDUL?? OR SHIFT??) OR ROSTER??)

658835 SHORTAG??

144650 VACANC??

1891449 WIRELESS

2204391 MOBILE

6167315 INTERNET

1087909 CELLULAR

24680541 PY>2001

S1 535 SELECT (PERSONNEL OR WORKER OR WORKFORCE OR STAFF OR LABOR OR EMPLOYEE?)  
(N2) (SCHEDUL?? OR SHIFT?? OR ROSTER??) AND (SHORTAG?? OR VACANC??) AND (WIRELESS OR  
MOBILE OR INTERNET OR CELLULAR) NOT PY>2001

?

? rd

S2 411 RD (UNIQUE ITEMS)

? s s1 and ricoh

535 S1

21742 RICOH

S3 0 S S1 AND RICOH

? s s1 and event

535 S1

4486661 EVENT

S4 95 S S1 AND EVENT

? rd

S5 87 RD (UNIQUE ITEMS)

? s s5 and shift

87 S5

1725379 SHIFT

S6 47 S S5 AND SHIFT

? d s

Set Items Description

S1 535 SELECT (PERSONNEL OR WORKER OR WORKFORCE OR STAFF OR LABOR OR EMPLOYEE?) (N2)  
(SCHEDUL?? OR SHIFT?? OR ROSTER??) AND (SHORTAG?? OR VACANC??) AND (WIRELESS OR MOBILE OR  
INTERNET OR CELLULAR) NOT PY>2001

S2 411 RD (unique items)

S3 0 S S1 AND RICOH

S4 95 S S1 AND EVENT

S5 87 RD (unique items)

S6 47 S S5 AND SHIFT

? s s1 and (temporary or (part () time)) (n2) (PERSONNEL OR WORKER OR WORKFORCE OR STAFF OR LABOR OR  
EMPLOYEE?)

Processing

Processing

Processing

Processing

Processing

Processing

Processing

Processing

535 S1

1055189 TEMPORARY

14623547 PART

25374565 TIME

393880 PART(W)TIME

2654092 PERSONNEL

857390 WORKER

567815 WORKFORCE

4578066 STAFF

2073874 LABOR

5821057 EMPLOYEE?

88773 (TEMPORARY OR PART(W)TIME)(2N)((((PERSONNEL OR WORKER) OR WORKFORCE) OR STAFF)  
OR LABOR) OR EMPLOYEE?)

S7 76 S S1 AND (TEMPORARY OR (PART () TIME)) (N2) (PERSONNEL OR WORKER OR WORKFORCE OR  
STAFF OR LABOR OR EMPLOYEE?)

? rd

S8 52 RD (UNIQUE ITEMS)

? s s1 and (PERSONNEL OR WORKER OR WORKFORCE OR STAFF OR LABOR OR EMPLOYEE?) (n2) (substitute?  
or replace?? or cancel??)

Processing

Processing

Processing

535 S1

2654092 PERSONNEL

857390 WORKER

567815 WORKFORCE

4578066 STAFF

2073874 LABOR

5821057 EMPLOYEE?

1579452 SUBSTITUTE?

3827871 REPLACE??

710872 CANCEL??

21290 (((((PERSONNEL OR WORKER) OR WORKFORCE) OR STAFF) OR LABOR) OR  
EMPLOYEE?)(2N)((SUBSTITUTE? OR REPLACE??) OR CANCEL??)

S9 16 S S1 AND (PERSONNEL OR WORKER OR WORKFORCE OR STAFF OR LABOR OR EMPLOYEE?) (N2)  
(SUBSTITUTE? OR REPLACE?? OR CANCEL??)

? rd

>>>W: Duplicate detection is not supported for File 349.

Duplicate detection is not supported for File 654.

Records from unsupported files will be retained in the RD set.

S10 11 RD (UNIQUE ITEMS)



? b411

> Set Files all

> Select (PERSONNEL OR WORKER OR WORKFORCE OR STAFF OR LABOR OR EMPLOYEE?) (n2) (cancel?? or shortag?? or vacanc??) (n2) (substitut?? or replac??) not py>2001

85 databases have items, of 565 searched.

Hits	File	Name
3	1	<u>ERIC 1965-2007/Aug</u>
1	2	<u>INSPEC 1898-2007/Sep W2</u>
1	6	<u>NTIS 1964-2007/Sep W3</u>
2	9	<u>Business &amp; Industry(R) Jul/1994-2007/Sep 11</u>
2	13	<u>BAMP 2007/Sep W2</u>
9	15	<u>ABI/Inform(R) 1971-2007/Sep 17</u>
7	16	<u>Gale Group PROMT(R) 1990-2007/Sep 17</u>
2	18	<u>Gale Group F&amp;S Index(R) 1988-2007/Sep 12</u>
16	20	<u>Dialog Global Reporter 1997-2007/Sep 19</u>
1	38	<u>America</u>
2	39	<u>Historical Abstracts 1973-2005</u>
1	47	<u>Gale Group Magazine DB(TM) 1959-2007/Sep 05</u>
2	49	<u>PAIS Int. 1976-2007/Sep</u>
1	73	<u>EMBASE 1974-2007/Sep 19</u>
1	75	<u>TGG Management Contents(R) 86-2007/Sep W1</u>
2	80	<u>TGG Aerospace/Def.Mkts(R) 1982-2007/Sep 11</u>
3	88	<u>Gale Group Business A.R.T.S. 1976-2007/Sep 11</u>
1	99	<u>Wilson Appl. Sci &amp; Tech Abs 1983-2007/Aug</u>
2	111	<u>TGG Natl.Newspaper Index(SM) 1979-2007/Sep 11</u>
1	112	<u>UBM Industry News 1998-2004/Jan 27</u>
1	141	<u>Readers Guide 1983-2007/Jul</u>
11	148	<u>Gale Group Trade &amp; Industry DB 1976-2007/Sep 12</u>
1	149	<u>TGG Health&amp;Wellness DB(SM) 1976-2007/Sep W2</u>
1	156	<u>ToxFile 1965-2007/Sep W2</u>
2	160	<u>Gale Group PROMT(R) 1972-1989</u>
2	180	<u>/a&gt;</u>
1	203	<u>AGRIS 1974-2007/Jun</u>
1	258	<u>AP News Jul 2000-2007/Sep 14</u>
2	262	<u>CBCA Fulltext 1982-2007/Sep 10</u>
2	264	<u>DIALOG Defense Newsletters 1989-2007/Sep 18</u>
3	267	<u>Finance &amp; Banking Newsletters 2007/Sep 17</u>
1	345	<u>Inpadoc/Fam.&amp; Legal Stat 1968-2007/UD=200736</u>
1	387	<u>The Denver Post 1994-2007/Sep 18</u>
1	420	<u>UnCover 1988-2001/May 31</u>
1	427	<u>Fort Worth Star-Telegram 1993-2004/Feb 25</u>
2	471	<u>New York Times Fulltext 1980-2007/Sep 17</u>
2	476	<u>Financial Times Fulltext 1982-2007/Sep 19</u>
1	477	<u>Irish Times 1999-2007/Sep 19</u>
6	484	<u>Periodical Abs Plustext 1986-2007/Sep W2</u>

2	485	<u>Accounting &amp; Tax DB 1971-2007/Sep W2</u>
1	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
1	494	<u>St LouisPost-Dispatch 1988-2007/Sep 16</u>
1	541	<u>SEC Online(TM) Annual Repts 1997/Sep W3</u>
3	542	<u>SEC Online(TM) 10-K Reports 1997/Sep W3</u>
8	544	<u>SEC Online(TM) Proxy Repts 1997/Sep W3</u>
1	570	<u>Gale Group MARS(R) 1984-2007/Sep 11</u>
1	603	<u>Newspaper Abstracts 1984-1988</u>
4	608	<u>KR/T Bus.News. 1992-2007/Sep 19</u>
2	609	<u>Bridge World Markets 2000-2001/Oct 01</u>
4	613	<u>PR Newswire 1999-2007/Sep 19</u>
1	618	<u>Xinhua News 1999-2007/Sep 19</u>
1	621	<u>Gale Group New Prod.Annou.(R) 1985-2007/Sep 12</u>
3	633	<u>Phil.Inquirer 1983-2007/Sep 19</u>
6	635	<u>Business Dateline(R) 1985-2007/Sep 19</u>
6	636	<u>Gale Group Newsletter DB(TM) 1987-2007/Sep 17</u>
1	638	<u>Newsday/New York Newsday 1987-2007/Sep 19</u>
1	645	<u>Contra Costa Papers 1995- 2007/Sep 12</u>
1	649	<u>Gale Group Newswire ASAP(TM) 2007/Sep 13</u>
2	660	<u>Federal News Service 1991-2002/Jul 02</u>
2	704	<u>(Portland)The Oregonian 1989-2007/Sep 16</u>
1	706	<u>(New Orleans)Times Picayune 1989-2007/Sep 18</u>
2	708	<u>Akron Beacon Journal 1989-2006/Sep 21</u>
1	709	<u>Richmond Times-Disp. 1989-2007/Sep 15</u>
2	711	<u>Independent(London) Sep 1988-2006/Dec 12</u>
1	712	<u>Palm Beach Post 1989-2007/Sep 16</u>
1	719	<u>(Albany) The Times Union Mar 1986-2007/Sep 17</u>
1	722	<u>Cincinnati/Kentucky Post 1990-2007/Sep 15</u>
9	727	<u>Canadian Newspapers 1990-2007/Aug 29</u>
2	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
1	731	<u>Philad.Dly.News 1983- 2007/Sep 19</u>
1	735	<u>St. Petersburg Times 1989- 2007/Sep 16</u>
2	736	<u>Seattle Post-Int. 1990-2007/Sep 17</u>
1	739	<u>The Fresno Bee 1990-2007/Sep 18</u>
1	740	<u>(Memphis)Comm.Appeal 1990-2007/Sep 18</u>
1	742	<u>(Madison)Cap.Tim/Wi.St.J 1990-2007/Sep 17</u>
2	743	<u>(New Jersey)The Record 1989-2007/Sep 16</u>
4	757	<u>Mirror Publications/Independent</u>
1	765	<u>Frost &amp; Sullivan 1992-1999/Apr</u>
1	767	<u>Frost &amp; Sullivan Mkt Eng 2007/AUG31</u>
9	781	<u>ProQuest Newsstand 1998-2007/Sep 19</u>
1	806	<u>Africa News 1996-1999/May 26</u>
2	929	<u>Albuquerque Newspapers 1995-2005/Jul 31</u>
1	979	<u>Milwaukee Jnl Sentinel Apr. 1998-2007/Sep 04</u>
1	980	<u>Sarasota Herald-Tribune 1996-2007/Sep 17</u>
22	996	<u>NewsRoom 2000-2001</u>

# Reordered Hits

Hits	File	Name
22	996	<u>NewsRoom 2000-2001</u>
16	20	<u>Dialog Global Reporter 1997-2007/Sep 19</u>
11	148	<u>Gale Group Trade &amp; Industry DB 1976-2007/Sep 12</u>
9	15	<u>ABI/Inform(R) 1971-2007/Sep 17</u>
9	727	<u>Canadian Newspapers 1990-2007/Aug 29</u>
9	781	<u>ProQuest Newsstand 1998-2007/Sep 19</u>
8	544	<u>SEC Online(TM) Proxy Repts 1997/Sep W3</u>
7	16	<u>Gale Group PROMT(R) 1990-2007/Sep 17</u>
6	484	<u>Periodical Abs Plustext 1986-2007/Sep W2</u>
6	635	<u>Business Dateline(R) 1985-2007/Sep 19</u>
6	636	<u>Gale Group Newsletter DB(TM) 1987-2007/Sep 17</u>
4	608	<u>KR/T Bus.News. 1992-2007/Sep 19</u>
4	613	<u>PR Newswire 1999-2007/Sep 19</u>
4	757	<u>Mirror Publications/Independent</u>
3	1	<u>ERIC 1965-2007/Aug</u>
3	88	<u>Gale Group Business A.R.T.S. 1976-2007/Sep 11</u>
3	267	<u>Finance &amp; Banking Newsletters 2007/Sep 17</u>
3	542	<u>SEC Online(TM) 10-K Reports 1997/Sep W3</u>
3	633	<u>Phil.Inquirer 1983-2007/Sep 19</u>
2	9	<u>Business &amp; Industry(R) Jul/1994-2007/Sep 11</u>
2	13	<u>BAMP 2007/Sep W2</u>
2	18	<u>Gale Group F&amp;S Index(R) 1988-2007/Sep 12</u>
2	39	<u>Historical Abstracts 1973-2005</u>
2	49	<u>PAIS Int. 1976-2007/Sep</u>
2	80	<u>TGG Aerospace/Def.Mkts(R) 1982-2007/Sep 11</u>
2	111	<u>TGG Natl.Newspaper Index(SM) 1979-2007/Sep 11</u>
2	160	<u>Gale Group PROMT(R) 1972-1989</u>
2	180	<u>/a&gt;</u>
2	262	<u>CBCA Fulltext 1982-2007/Sep 10</u>
2	264	<u>DIALOG Defense Newsletters 1989-2007/Sep 18</u>
2	471	<u>New York Times Fulltext 1980-2007/Sep 17</u>
2	476	<u>Financial Times Fulltext 1982-2007/Sep 19</u>
2	485	<u>Accounting &amp; Tax DB 1971-2007/Sep W2</u>
2	609	<u>Bridge World Markets 2000-2001/Oct 01</u>
2	660	<u>Federal News Service 1991-2002/Jul 02</u>
2	704	<u>(Portland)The Oregonian 1989-2007/Sep 16</u>
2	708	<u>Akron Beacon Journal 1989-2006/Sep 21</u>
2	711	<u>Independent(London) Sep 1988-2006/Dec 12</u>
2	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
2	736	<u>Seattle Post-Int. 1990-2007/Sep 17</u>

2	743	<u>(New Jersey)The Record 1989-2007/Sep 16</u>
2	929	<u>Albuquerque Newspapers 1995-2005/Jul 31</u>
1	2	<u>INSPEC 1898-2007/Sep W2</u>
1	6	<u>NTIS 1964-2007/Sep W3</u>
1	38	<u>America</u>
1	47	<u>Gale Group Magazine DB(TM) 1959-2007/Sep 05</u>
1	73	<u>EMBASE 1974-2007/Sep 19</u>
1	75	<u>TGG Management Contents(R) 86-2007/Sep W1</u>
1	99	<u>Wilson Appl. Sci &amp; Tech Abs 1983-2007/Aug</u>
1	112	<u>UBM Industry News 1998-2004/Jan 27</u>
1	141	<u>Readers Guide 1983-2007/Jul</u>
1	149	<u>TGG Health&amp;Wellness DB(SM) 1976-2007/Sep W2</u>
1	156	<u>ToxFile 1965-2007/Sep W2</u>
1	203	<u>AGRIS 1974-2007/Jun</u>
1	258	<u>AP News Jul 2000-2007/Sep 14</u>
1	345	<u>Inpadoc/Fam.&amp; Legal Stat 1968-2007/UD=200736</u>
1	387	<u>The Denver Post 1994-2007/Sep 18</u>
1	420	<u>UnCover 1988-2001/May 31</u>
1	427	<u>Fort Worth Star-Telegram 1993-2004/Feb 25</u>
1	477	<u>Irish Times 1999-2007/Sep 19</u>
1	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
1	494	<u>St LouisPost-Dispatch 1988-2007/Sep 16</u>
1	541	<u>SEC Online(TM) Annual Repts 1997/Sep W3</u>
1	570	<u>Gale Group MARS(R) 1984-2007/Sep 11</u>
1	603	<u>Newspaper Abstracts 1984-1988</u>
1	618	<u>Xinhua News 1999-2007/Sep 19</u>
1	621	<u>Gale Group New Prod.Annou.(R) 1985-2007/Sep 12</u>
1	638	<u>Newsday/New York Newsday 1987-2007/Sep 19</u>
1	645	<u>Contra Costa Papers 1995- 2007/Sep 12</u>
1	649	<u>Gale Group Newswire ASAP(TM) 2007/Sep 13</u>
1	706	<u>(New Orleans)Times Picayune 1989-2007/Sep 18</u>
1	709	<u>Richmond Times-Disp. 1989-2007/Sep 15</u>
1	712	<u>Palm Beach Post 1989-2007/Sep 16</u>
1	719	<u>(Albany) The Times Union Mar 1986-2007/Sep 17</u>
1	722	<u>Cincinnati/Kentucky Post 1990-2007/Sep 15</u>
1	731	<u>Philad.Dly.News 1983- 2007/Sep 19</u>
1	735	<u>St. Petersburg Times 1989- 2007/Sep 16</u>
1	739	<u>The Fresno Bee 1990-2007/Sep 18</u>
1	740	<u>(Memphis)Comm.Appeal 1990-2007/Sep 18</u>
1	742	<u>(Madison)Cap.Tim/Wi.St.J 1990-2007/Sep 17</u>
1	765	<u>Frost &amp; Sullivan 1992-1999/Apr</u>
1	767	<u>Frost &amp; Sullivan Mkt Eng 2007/AUG31</u>
1	806	<u>Africa News 1996-1999/May 26</u>
1	979	<u>Milwaukee Jnl Sentinel Apr 1998-2007/Sep 04</u>
1	980	<u>Sarasota Herald-Tribune 1996-2007/Sep 17</u>

Begin 996,20,148,781,484,635,613,471,2

[File 996] **NewsRoom 2000-2001**

(c) 2006 Dialog. All rights reserved.

[File 20] **Dialog Global Reporter 1997-2007/Sep 19**

(c) 2007 Dialog. All rights reserved.

[File 148] **Gale Group Trade & Industry DB 1976-2007/Sep 12**

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*\*File 148: The CURRENT feature is not working in File 148. See HELP NEWS148.*

[File 781] **ProQuest Newsstand 1998-2007/Sep 19**

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[File 484] **Periodical Abs Plustext 1986-2007/Sep W2**

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[File 635] **Business Dateline(R) 1985-2007/Sep 19**

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[File 613] **PR Newswire 1999-2007/Sep 19**

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*\*File 613: File 613 now contains data from 5/99 forward. Archive data (1987-4/99) is available in File 813.*

[File 471] **New York Times Fulltext 1980-2007/Sep 17**

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[File 2] **INSPEC 1898-2007/Sep W2**

(c) 2007 Institution of Electrical Engineers. All rights reserved.

SELECT (PERSONNEL OR WORKER OR WORKFORCE OR STAFF OR LABOR OR EMPLOYEE?) (n2) (cancel??  
or shortag?? or vacanc??) (n2) (substitut?? or replac??) not py>2001

2967807 PERSONNEL

1113177 WORKER

818298 WORKFORCE

6798857 STAFF

3556278 LABOR

7382735 EMPLOYEE?

643465 CANCEL??

1014712 SHORTAG??

219019 VACANC??

862085 SUBSTITUT??

3446758 REPLAC??

116 (((((PERSONNEL OR WORKER) OR WORKFORCE) OR STAFF) OR LABOR) OR  
EMPLOYEE?)(2N)((CANCEL?? OR SHORTAG??) OR VACANC??)...

52890577 PY>2001

S1 77 SELECT (PERSONNEL OR WORKER OR WORKFORCE OR STAFF OR LABOR OR EMPLOYEE?)  
(N2) (CANCEL?? OR SHORTAG?? OR VACANC??) (N2) (SUBSTITUT?? OR REPLAC??) NOT PY>2001

?

? rd

S2 63 RD (UNIQUE ITEMS)

?